

### **LIMITED PRODUCT WARRANTY**

We at Eclipse stand behind our exceptional products with pride. Should any products purchased from Eclipse Awning Systems<sup>®</sup> (EAS<sup>®</sup>) become defective, we will replace or repair them free of charge under the following terms of our **limited warranty:** 

### 10 YEAR FRAME WARRANTY ON THE ECLIPSE, ECLIPSE SC, ECLIPSE BUTTERFLY & TOTAL ECLIPSE MODELS

The frames on these models are guaranteed to function free from defects in workmanship and materials, under proper use, for 10 years from the original date of purchase.

### LIFETIME FRAME WARRANTY ON THE ULTIMATE ELIPSE

The frame on this model is guaranteed to function free from defects in workmanship and materials, under proper use, for a lifetime from the original date of purchase.

### **5 YEAR FRAME WARRANTY**

The frames on all of our other products include a 5 year limited warranty.

### FRAME FINISH WARRANTY

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for 5 years from the original date of purchase.

### **FABRIC WARRANTY**

This limited warranty guarantees the fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals, for 5 to 8 years, depending on manufacturer, from the original date of purchase.

### **MOTOR WARRANTY**

Our optional motors are warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of 5 years from the original date of purchase.

### **CONTROLS & ELECTRONICS WARRANTY**

All of our optional motor controls, switches and electronics are warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of 5 years beginning from the original date of purchase.

### **WARRANTY EXCLUSIONS**

### LIMITED LIABILITY AND INDEMNIFICATION

EAS will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within limited warranty.

EAS assumes no liability for damage to the awning system and/or component parts caused by faulty installation, reinstallation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or EAS installation manual. EAS is not responsible for damage to any structure to which the awning is installed or attached, or to property or items located above, below or near the awning. Further, this warranty is void if the awning is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold EAS harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### **FORCE MAJEURE**

EAS is not responsible to cover damage to the awning system or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the awning, fire, or similar hazards.

### ADDITIONAL EXCLUSIONS

EAS is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products).

This warranty does not cover labor costs and installation supplied by your dealer.

Thank you for purchasing the world's finest retractable awning!



### LIMITED PRODUCT WARRANTY Exterior Solar Screen & Interior Solar Shade

We at Eclipse Awning Systems stand behind our exceptional products with pride. Should any products purchased from Eclipse Awning Systems become defective, we will replace or repair them free of charge under the following terms of our **limited warranty**:

**ECLIPSE EXTERIOR SCREEN AND INTERIOR SHADE FRAMES** are guaranteed to function free from defects in workmanship and materials, under proper use, for 10 years from the original date of purchase.

Frames are warranted under a LIMITED TEN (10) YEAR WARRANTY.

**FABRIC** is guaranteed from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals, for 5 years from the original date of purchase.

**OPTIONAL MOTORS, CONTROLS & ELECTRONICS** are warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of five (5) years from the original date of purchase.

### **WARRANTY EXCLUSIONS**

### LIMITED LIABILITY & INDEMNIFICATION

EAS will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within limited warranty. EAS assumes no liability for damage to these products and/or component parts caused by faulty installation, reinstallation or service. EAS is not responsible for damage to any structure to which these products installed or attached, or to property

or items located above, below or near the screen/shade. Further, this warranty is void if the screen/shade is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold EAS harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### **FORCE MAJEURE**

EAS is not responsible to cover damage to the Screen/Shade Products or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, fire, or similar hazards.

### **ADDITIONAL EXCLUSIONS**

EAS is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products).

This warranty does not cover labor costs and installation supplied by your dealer.

Thank you for purchasing the world's finest shading systems!



### PLATINUM PROTECTION PROGRAM



### **EXTEND YOUR WARRANTY**

The world's finest retractable awning systems are now even finer with the addition of the Eclipse Awning Systems® *PLATINUM PROTECTION PROGRAM* – an extended warranty plan designed to protect your Eclipse, Eclipse SC, Eclipse Butterfly, Total Eclipse, Eclipse E-Lite and Eclipse Drop Arm for years to come - consider it "the ultimate protection" for The Ultimate Sun Block™!



### LIFETIME FRAME WARRANTY

With the Platinum Protection Program, the awning framework is guaranteed for the **lifetime** to the original owner, while the fabric cover is warranted for ten (10) years with motors and electronics guaranteed for eight (8) years. This gives you additional peace-of-mind protection over the standard Eclipse limited warranty of ten (10) year framework and five (5) years on fabrics, motors and electronics.

### A LOW COST INVESTMENT

Our unique, Platinum Protection Program is available to all Eclipse owners for the following retail cost as:

- \$109 per arm on an Eclipse, E-Lite, Butterfly & Eclipse SC
- \$109 on the Eclipse Drop Arm
- \$149 per arm on the Total Eclipse

Enjoy your Eclipse investment for a lifetime with no worries!







### **PLATINUM PROTECTION PROGRAM**

### Lifetime Frame Coverage – 10 Year Fabric, 8 Year Motor & Electronic Coverage

We at Eclipse stand behind our exceptional products with pride. Should any products purchased from Eclipse Awning Systems (EAS) become defective, we will replace or repair them free of charge under the following terms of our **Platinum Protection** program.

### THE ECLIPSE, ECLIPSE E-LITE, ECLIPSE SC, ECLIPSE BUTTERFLY ECLIPSE DROP ARM AND TOTAL ECLIPSE FRAMES

The frames on these models are guaranteed to function free from defects in workmanship and materials, under proper use, for the lifetime of the original owner.

### FRAME FINISH

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for 5 years from the original date of purchase.

### **FABRIC**

This limited warranty guarantees the Sunbrella or Dickson fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals, for 10 years from the original date of purchase.

### **OPTIONAL MOTOR**

The Somfy motors are warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of 8 years from the original date of purchase.

### **OPTIONAL CONTROLS & ELECTRONICS**

The Somfy motor controls, switches and electronics are warranted to be free from defects in materials and workmanship, under normal and proper use, for a period of 8 years beginning from the original date of purchase.

### WARRANTY EXCLUSIONS LIMITED LIABILITY AND INDEMNIFICATION

EAS will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within this protection program.

EAS assumes no liability for damage to the awning system and/or component parts caused by faulty installation, reinstallation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or EAS installation manual. EAS is not responsible for damage to any structure to which the awning is installed or attached, or to property or items located above, below or near the awning. Further, this warranty is void if the awning is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold EAS harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### **FORCE MAJEURE**

EAS is not responsible to cover damage to the awning system or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the awning, fire, or similar hazards.

### **ADDITIONAL EXCLUSIONS**

EAS is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products). EAS reserves the right to remedy a claim by repairing or replacing the item in question at their digression. EAS also reserves the right to an inspection of the part(s) in question.

The Platinum Protection program is NON-TRANSFERABLE AND DOES NOT COVER LABOR COSTS AND INSTALLATION BY YOUR DEALER.

### THANK YOU FOR CHOOSING ECLIPSE AWNINGS!



# **CERTIFICATE OF GUARANTEE**

Extend Your Eclipse Awning Warranty At A Great Price!

# **IUM PROTECTION PROGRAM**



With the Platinum Protection Program, frames are guaranteed for the lifetime of the designed to protect your Eclipse awning for years to come (consider it "the ultimate protection" for The Ultimate Sun Block  $^{TM}$ !). The world's finest retractable awnings are now even finer with the addition of the Eclipse Awning Systems® **PLATINUM PROTECTION PROGRAM** – an extended warranty plan



eight years on fabric electronics for eight (8) years. This gives you greatly-increased protection from original owner, while fabrics are guaranteed for Ten (10) years and motor and Eclipse's standard limited warranty of ten years (frames), five years motors and five to

Eclipse, and just \$109 for any size Eclipse Drop Arm. Eclipse, Eclipse SC, Eclipse Butterfly and E-Lite. The cost is \$149 per arm on the Total The Platinum Protection Program is available at a retail cost of just \$109 per arm on an

Enjoy your Eclipse investment with no worries!



Please complete the attached registration info and return to Eclipse Awning Systems $^{ ext{ iny e}}$ 



### PLATINUM PROTECTION PROGRAM **Registration Form**

E-Mail	Best Phone 2lp		Address 2	Address 1	Name	
☐ Eclipse Drop Arm  Cost: \$109 per unit (regardless of arm co	☐ Total Eclipse  Cost: \$149 per arm x (number of arm	☐ Eclipse Butterfly (the unit has 4 arms)  Cost: \$436 per unit	☐ Eclipse, E-Lite, or Eclipse SC  Cost: \$109 per arm x (number of arm	Product (check one):	Date of Purchase	

## PLEASE RETURN THIS COMPLETED FORM TO:

Eclipse Awning Systems®, LLC 1760 Route 211 East Middletown, NY 10941

Also include your Warranty Registration card.



(Please note this warranty is non-transferable)

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Date of Purchase
Product (check one):
☐ Eclipse, E-Lite, or Eclipse SC  Cost: \$109 per arm x (number of arms)
☐ Eclipse Butterfly (the unit has 4 arms)  Cost: \$436 per unit
☐ Total Eclipse  Cost: \$149 per arm x (number of arms)
☐ Eclipse Drop Arm  Cost: \$109 per unit (regardless of arm count)
Warranty Total Investment: \$
Product Number/Code:
Eclipse Dealer:
☐ I have read the Eclipse warranty for the Platinum Protection Program, and fully understand and agree with all provisions of the warranty.



### PLUS PROGRAM



### EXTEND YOUR WARRANTY TO THE MAX!

The world's finest retractable awning systems are now even finer with the addition of the Eclipse Awning Systems® *PLATINUM PROTECTION PLUS PROGRAM* — an extended warranty plan designed to protect your Eclipse, Total Eclipse, Eclipse SC, Eclipse Butterfly and Eclipse Drop Arm for as long as you own it - consider it "the ultimate protection" for The Ultimate Sun Block $^{\text{TM}}$ !

### LIFETIME WARRANTY

With the Platinum Protection PLUS Program, the awning framework, hardware. fabric cover. motor and electronics are guaranteed for the lifetime to the original owner. Frame finish remains 5 years. This gives you additional peace-of-mind protection the standard Eclipse limited warranty



### A LOW COST INVESTMENT

Our unique, Platinum Protection PLUS Program is available to all Eclipse owners for the following retail cost as:

\$159 per arm on an Eclipse, Eclipse SC & Eclipse Butterfly

\$159 for Drop Arm units

\$219 per arm on the Total Eclipse

\$69 per arm on the Ultimate Eclipse







### PLATINUM PROTECTION PLUS

### Lifetime Frame, Hardware, Fabric, Motor & Electronics Coverage

We at Eclipse stand behind our exceptional products with pride. Should any products purchased from Eclipse Awning Systems (EAS) become defective, we will replace or repair them free of charge under the following terms of our **Platinum Protection PLUS** program, our ultimate warranty.

### THE ECLIPSE, ECLIPSE SC, ECLIPSE DROP ARM, ECLIPSE BUTTERFLY AND TOTAL ECLIPSE FRAMES

The frames on these models are guaranteed to function free from defects in workmanship and materials, under proper use, for the lifetime of the original owner.

### FRAME FINISH

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for 5 years from the original date of purchase.

### **FABRIC**

The Sunbrella or Dickson fabric cover and sewn seams are guaranteed for a lifetime to the original owner. This guarantee applies to the fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals.

### **OPTIONAL MOTOR**

The motor is warranted to be free from defects in materials and workmanship, under normal and proper use for a lifetime to the original owner. Water infiltration into the motor is not covered.

### **OPTIONAL CONTROLS & ELECTRONICS**

The Somfy motor controls, switches and electronics are warranted to be free from defects in materials and workmanship, under normal and proper use for a lifetime to the original owner. Water infiltration into electronics is not covered.

### WARRANTY EXCLUSIONS LIMITED LIABILITY AND INDEMNIFICATION

EAS will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within this protection program.

EAS assumes no liability for damage to the awning system and/or component parts caused by faulty installation, reinstallation, service, or failure to adhere to pitch requirements, as set forth in the OEM and/or EAS installation manual. EAS is not responsible for damage to any structure to which the awning is installed or attached, or to property or items located above, below or near the awning. Further, this warranty is void if the awning is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold EAS harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser which arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### **FORCE MAJEURE**

EAS is not responsible to cover damage to the awning system or its component parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the awning, fire, or similar hazards.

### **ADDITIONAL EXCLUSIONS**

EAS is not responsible to cover the cost of damage due to vandalism, neglect, improper use or care (or a combination of the foregoing), or dents, scratches, degradation due to salt corrosion (corrosion, oxidation, rust, chipping or peeling of paint finish), or weathering occurring from normal use, or wear and tear (on all related products). EAS reserves the right to remedy a claim by repairing or replacing the item in question at their digression. EAS also reserves the right to an inspection of the part(s) in question.

The Platinum Protection PLUS program is NON-TRANSFERABLE AND DOES NOT COVER LABOR COSTS AND INSTALLATION BY YOUR DEALER.



# **CERTIFICATE OF GUARANTEE**

Extend Your Eclipse Awning Warranty...
To The Max!

# **INUM PROTECTION PLUS PROGRAM**



Ultimate Sun Block<sup>TM</sup>!). Eclipse Butterfly and Eclipse Drop Arm (consider it "the ultimate protection" for The LIFETIME warranty plan designed to protect your Eclipse, Total Eclipse, Eclipse SC Awning Systems<sup>®</sup> **PLATINUM PROTECTION PLUS PROGRAM** – an extended The world's finest retractable awnings are now even finer with the addition of the Eclipse



on an Eclipse, Eclipse SC and Eclipse Butterfly. The per arm on the Total Eclipse is With the Platinum Protection PLUS Program, frames, fabric, motor & electronics are \$219, and \$159 for any size Eclipse Drop Arm. The Platinum Protection PLUS Program is available at a retail cost of just \$159 per arm guaranteed for the lifetime of the original owner. This gives you greatly-increased Protection program protection from Eclipse's standard limited warranty and even exceeds the Platinum

Enjoy your Eclipse investment with no worries!



Please complete the attached registration info and return to Eclipse Awning Systems®



## **Registration Form** PLATINUM PROTECTION PLUS PROGRAM

E-Mail	Best Phone	City	Address 2	Address 1	Name
☐ Eclipse Drop Arm  Cost: \$159 per unit (regardless of arm cou	☐ Total Eclipse  Cost: \$219 per arm x (number of arm:	☐ Eclipse Butterfly (the unit has 4 arms)  Cost: \$636 per unit	☐ Eclipse or Eclipse SC  Cost: \$159 per arm x (number of arm	Product (check one):	Date of Purchase



	Eclipse or Eclipse SC  Cost: \$159 per arm x (number of arms)
	Eclipse Butterfly (the unit has 4 arms) Cost: \$636 per unit
	Total Eclipse  Cost: \$219 per arm x (number of arms)
	Eclipse Drop Arm  Cost: \$159 per unit (regardless of arm count)
	Ultimate Eclipse  Cost: \$69 per arm x (number of arms)
Warrar	Warranty Total Investment: \$
Produc	Product Number/Code:
Eclipse	Eclipse Dealer:
	I have read the Eclipse warranty for the Platinum Protection PLUS Program, and fully understand
	and agree with all provisions of the warranty.  (Please note this warranty is non-transferable) 2/11

PLEASE RETURN THIS COMPLETED FORM TO:

Eclipse Awning Systems®, LLC 1760 Route 211 East Middletown, NY 10941

Also include your Warranty Registration card